



RYAN WHITE PART A (RWPA) HIV/AIDS PROGRAM  
LAS VEGAS TRANSITIONAL GRANTAREA (TGA)

***HEALTH EDUCATION/RISK REDUCTION—SERVICE STANDARDS***

<b>Drafted by Part A Recipient Office</b>	<b>Approved by Part A Planning Council</b>
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**IMPORTANT:** All Las Vegas Transitional Grant Area (TGA) service providers must adhere to the Las Vegas-TGA *Universal Service Standards*. Please read the *Universal Service Standards* prior to reading the service standards below.

**Service Description**

Health Education/Risk Reduction is the provision of education to clients living with HIV about HIV transmission and how to reduce the risk of HIV transmission. It includes sharing information about medical and psychosocial support services and counseling with clients to improve their health status. Topics covered may include:

- Education on risk reduction strategies to reduce transmission such as pre-exposure prophylaxis (PrEP) for clients’ partners and treatment as prevention
- Education on health care coverage options (e.g., qualified health plans through the Marketplace, Medicaid coverage, Medicare coverage)
- Health literacy
- Treatment adherence education

**Program Guidance**

Health Education/Risk Reduction services cannot be delivered anonymously.

See [Early Intervention Services-Service Standards](#)

**Minimum Requirements**

STANDARD	MEASURE
<b>1. Staff Requirements</b>	
A. None at this time.	A. N/A
<b>2. Service Delivery</b>	
<b>2.1. Eligibility</b> Health Education/Risk Reduction service providers must verify client’s Ryan White Part A eligibility prior to offering Health Education/Risk Reduction services.	2.1. Verification of current eligibility in Las Vegas TGA CAREWare
<b>2.2. Service Components</b> Health Education/Risk Reduction service providers must implement a curriculum in individual and group settings that includes any of the following:	2.2. Documentation of Health Education/Risk Reduction curriculum and attendance

<ul style="list-style-type: none"> <li>• Goal setting and problem solving strategies</li> <li>• Health literacy and HIV/AIDS-related knowledge</li> <li>• Navigating the health care system</li> <li>• Understanding the relationship between laboratory results and physical health</li> <li>• Managing negative emotions</li> <li>• Finding and building networks of social support</li> <li>• Strategies to increase medication adherence and mitigate against side effects of the medications</li> <li>• Cognitive techniques for symptom management</li> <li>• Nutrition and exercise</li> <li>• Locating resources for support and medical services</li> <li>• Methods to reduce the risk of HIV transmission and the impacts of other diseases on one’s health</li> </ul>	
<p><b>2.3. Service Entry and Documentation</b> Health Education/Risk Reduction service providers must document the client session in CAREWare, including a case note entry to reflect the education session. Services must be documented in CAREWare within five (5) business days of service date.</p>	2.3.Documentation in Las Vegas TGA CAREWare
<p><b>2.4. Service Referral</b> Health Education/Risk Reduction service providers must refer clients to other Part A core medical and support services, as necessary.</p>	2.4. Documentation in consumer record or Part A CAREWare of appropriate referral(s)
<b>3. Program Data and Reporting</b>	
<p>A. Health Education/Risk Reduction programs are required to collect the following data elements in the Las Vegas TGA CAREWare data system:</p> <ul style="list-style-type: none"> <li>• Year of birth</li> <li>• Ethnicity</li> <li>• Hispanic subgroup</li> <li>• Race</li> <li>• Asian subgroup</li> <li>• NHPI Subgroup</li> <li>• Gender</li> <li>• Transgender subgroup</li> <li>• Sex at Birth</li> </ul>	A. Documentation in Las Vegas TGA CAREWare
<b>4. Policies and Procedures</b>	
A. None at this time.	A. N/A
<b>5. Referral Policy</b>	
A. All service providers must work in partnership with the client, their internal care coordination team and external providers (both Ryan White HIV/AIDS Program-funded and non-Ryan White-funded sites) to ensure appropriate and timely service referrals are made.	A. For internal Ryan White Part A referrals: documentation in CAREWare. For external referrals: documentation in

For more information, see Las Vegas TGA <i>Referral Policy</i> .	client record that referral was completed.
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