

APG Meeting
March 24, 2022
9am – 11am
AGENDA (Annotated)

- I. Welcome

- II. Medical Transportation Presentation
 - Ryan White Part A, LVTGA
 - Medical Transportation Service Standard Overview
 - [LVTGA Medical Transportation service standard](#), can be found on the [LVTGA website](#). Some things to highlight, Medical transportation is the provision of nonemergency transportation services that enables an eligible client access to core medical and support services. Transportation options include One day bus passes, gas vouchers, van transportation and ridesharing.
 - Medical Transportation services may not be used to transport clients to social and recreational activities. Instead may be used for Access to HIV-related health and support services which includes getting to and from appointments. Examples include:
 - Doctor Appointments
 - Medical Case Management Appointments
 - Mental Health and Substance Abuse Treatment Appointments
 - HIV Related Support Groups
 - Dental Appointments
 - Lab Work
 - Pharmacy Visits
 - Grocery Store or Food Pantry
 - Referrals
 - Referrals for Medical Transportation need to be submitted through CAREWare by the client's case manager, to the appropriate agency. Referrals should be specific and provide detailed information. Including a description of the reason for the referral and upcoming appointment dates that have been vetted/confirmed by the case manager.
 - Clients should not self-refer. For example having a client call an agency without a submitted referral is not appropriate.
 - Funded Providers
 - We currently have 5 agencies that are funded for Medical Transportation in the LVTGA. If you have questions regarding Medical Transportation or would like to follow up on a referral please use the contact information for the providers.
 - AFAN

- Bus Passes
 - Contact Information:
Main Office Number- 702-382-2326
- COMC
 - Bus Passes
 - Contact Information:
Josefa Ozaeta
702-657-3873 ext 113
jozeta@nvcomc.org
- NARES
 - has an amazing rideshare program that uses Uber to provide door to door transportation. When referring clients there are some things that should be considered. Clients who would benefit most from this service would be Rapid stART client's/Newly Diagnosed needing to get to essential rapid start appointments and don't have transportation. RWPA clients are unable to use other transportation options due to health, client that have a ton of appointments that the bus system wouldn't make sense to use for all of them and clients that are known to fall out of care.
 - Contact Information
Lacey Kennedy
702-868-0899
- Nye County
 - Van Transportation, Gas Vouchers
 - Serving- Nye County, Pahrump
 - Contact Information
Anita Lockhart
alockhart@co.nye.nv.us
- NCHC
 - Gas Vouchers, Bus Passes, Taxi and Rideshare
 - Serving-Kingman, Bullhead City, Lake Havasu City, Laughlin
 - Contact Information
Carrie St Amand
Lino Garcia
Faith Herrera
Main Office Number 928-718-4530
- Community Resource
 - MTM- Medical Transportation Management- Nevada's Non-Emergency Medical Transportation Service provider since, 2016. MTM provides transportation for Nevada Medicaid members to a covered medical service appointment. Clients can call the MTM customer service center to schedule transportation requests, 7 a.m. to 6 p.m., Monday through

Saturday. They also have the option to schedule and manage trips online through the MTM Link Facility Portal 24/7. Rides should be scheduled at least 3 days before appointment.

- Fixed bus routes-bus passes- daily/monthly pass options
 - Para Transit- door to door
 - Ride share-Uber Lyft
 - Gas Reimbursement- for the client, or anyone who is providing the ride (self, family member, neighbor)
- [English Flyer](#)
 - [Spanish Flyer](#)

- III. Case Staffing
- IV. Agency Networking
- V. Agency Updates
- VI. Questions, Comments, Concerns
- VII. Next Meeting- 4/28/22
- VIII. Adjourn