

**Las Vegas Transitional Grant Area Ryan White Part A  
Clinical Quality Improvement Committee Meeting Minutes  
Online Meeting | Date: March 30, 2023, | Time: 1:00 PM – 3:00 PM**

<b>Members Present Members Absent (*)</b>	<b>Providers &amp; Community Stakeholders</b>
Aronca Williams	Aid for AIDS of Nevada (AFAN)
Susanna Gonzalez	Access to Healthcare Network (AHN)
Lorianna Angel-Guadron	Access to Healthcare Network (AHN)
Sandra Najuna	AIDS Healthcare Foundation (AHF)
Yendi Webster	Community Counseling Center (CCC)
Josefa Ozaeta	Community Outreach Medical Center (COMC)
Joemar Buyao	Huntridge Family Clinic
Wilma Herrera	Dignity Health St. Rose
Darnell Duwyenie	Golden Rainbow
Lacey Kennedy	Impact Exchange
Carrie St. Amand	North Country Health and Human Services
Ronny Soy	Southern Nevada Health District
Brendan Dalton	Southern Nevada Health District
Christine Baron	UMC Wellness Center / RWPC
Amy Runge	UMC Wellness Center / RWPC
Anita Lockhart	Nye County Health and Human Services
Lisette Correa	UNLV School of Dental Medicine
Maria Montez	Community Partner
Caesar Espinoza	Community Partner
Dee Conner	Community Partner
Angela Smith	Community Partner
Jessica Rios	Clark County Social Service Office of HIV / RWPA
Heather Shoop	Clark County Social Service Office of HIV / RWPA
Tiffany Evans	Clark County Social Service Office of HIV / RWPA
Tony Garcia	Clark County Social Service Office of HIV / RWPA
Vanessa Cruz	Clark County Social Service Office of HIV / RWPA
Cathy Danheiser	UNLV School of Medicine / RWPD
Karen Gordon	UNLV School of Medicine / RWPD

**Meeting Start Time: 1:00 PM | Meeting Adjourned Time: 2:22 PM**

**In Attendance: 28**

**Welcome, Introductions, & Icebreaker 1:00 – 1:30**

Jessica Rios started the meeting with an Icebreaker:

Why do you believe consumer input is important to our CQI process?

Providers, community partners and stakeholders participated in answering the question. Some

takeaways shared included including people in the community who live with HIV to inform organizations about what they should be doing. Consumers receiving services prefer being referred to as participants instead of consumers or clients. One person mentioned that it's important that we never stray too far from consumer needs because the work we do is all about the clients.

Jessica mentioned following up with a survey to get a pulse of what the ideal client, consumer, or participant preference is and mentioned adding a QR code to future CQI Committee Meeting Agendas to inform the community about our CQI Committee through an English and Spanish video. Jessica mentioned posting agendas at provider locations for participants get a sense about what takes place during our time together and so they know what to expect prior to attending.

Heather Shoop shared her commitment to the LVTGA and mentioned that the recipient's office isn't going backwards it's only going forward. "We will continue to reach out to people with HIV and will continue to make sure your voices are heard."

Heather also mentioned quality improvement projects around retention in care and restructuring our medical case management system. She encouraged us to innovate and figure out what is going to work best for the people in our community. "We want as many consumers to be a part of the planning team as possible we're going to bring in a consultant to lead us all through this process of changing and revising what case management looks like in Clark County and across Las Vegas TGA with the intent of improving retention and care so people can stay healthy."

#### **CQI CY 2023 Program & Plan 1:30 PM – 1:45 PM**

Jessica moved the agenda forward by sharing the LVTGA's Mission and Vision statements including the strands in the thread of CQM (see Q1 2023 presentation; slide 4)

Jessica shared that the Clinical Quality Management 2023 plan that was approved on March 14<sup>th</sup> and highlighted that the plan is a living document. All the work, deliverables, and expectations including timelines are in this document, so our providers have ample time to plan and submit their best work. Jessica communicated that everything we do is done with a purposeful intention to make our program the best that it can be. This year we have 14 funded agencies all 14 funded agencies will submit their reports to our office by the 10<sup>th</sup> calendar day of May, August, November, and February in 2024.

#### **PDSA Video & Form 1:45 PM – 1:50 PM**

The PDSA Video will be shared via email due to technical difficulties during the meeting. The PDSA form was shared. Jessica showed the committee how to access the form from our LVTGA website under the Quality Management link.

#### **2022 Service Utilization Report 1:50 PM to 2:00 PM**

A LVTGA Service Utilization Report was shared to help committee members and community stakeholders understand that this information helps the LVTGA create a CQM plan and determine the performance measures that will be utilized for quality improvement (see Q1 2023 presentation; slides 8 & 9)

#### **2022 Performance Measurement Outcomes & Projected 2023 Goals 2:00 PM – 2:10 PM**

Jessica went over the 4 LVTGA goals (see Q1 2023 presentation; slide 10).

Jessica went over the LVTGA 2022 goals (see Q1 2023 presentation; slide 11).

The projected goals for 2023 were reviewed (see Q1 2023 presentation; slide 12).

**Capacity Building Lab Data Day Sessions 2:10 PM – 2:15 PM**

The first Lab Data Day took place March 1<sup>st</sup>, 2023. There was an AM session from 9 to 10 and a PM session from 2 to 3 both sessions were the same it was a very good refresher to kick off the new year with CQM information. In sessions 2, 3, and 4 we're going to dive a little more into the data (see Q1 2023 presentation; slide 13).

**General Discussion & Closing 2:15 PM – 2:22 PM****Meeting Adjourned: 2:22**