

# **Meeting Minutes**

## Las Vegas TGA Clinical Quality Management Committee Meeting

**Date:** Tuesday, April 30, 2024, | **Time:** 9:00 AM – 10:30 AM

Members Present (26)		Providers & Community Stakeholders
Members Absent *(2) *		
Becky Borero	Karina Ponce	Aid for AIDS of Nevada (AFAN)
Sandra Najuna		AIDS Healthcare Foundation (AHF)
Susana Gonzalez	Lorianna Angel - Guadron	Access to Healthcare Network (AHN)
Tim Emanzi	Lisa Hayman	CAN   Huntridge Family Clinic
Yendi Webster		Community Counseling Center (CCC)
Josefa Ozaeta	Clare Waller	Community Outreach Medical Center (COMC)
Wilma Herrera	Anthony Castro	Dignity Health St. Rose
*Darnell Duwyenie		Golden Rainbow
Lacey Kennedy		Impact/Trac-B Exchange
*Carrie St. Amand		North Country Health and Human Services
Anita Lockhart		Nye County Health and Human Services
Ronny Soy   Bennen O'Toole   Brendan Dalton		Southern Nevada Health District
Christine Baron		University Medical Center (UMC)
Vanessa Monroe-Geurin		Project HOME
Maria Montes		Community Partner
Kenneth Gary		Community Partner
Thomas Rodriguez-Schucker		Collaborative Research
Heather Shoop		Clark County Social Service Office of HIV /RWPA
Jessica Rios		Clark County Social Service Office of HIV /RWPA
Jose Alcazar		Clark County Social Service Office of HIV /RWPA
Mary Duff		Clark County Social Service Office of HIV /RWPA
Tony Garcia		Clark County Social Service Office of HIV /RWPA
*Paty Williams		UNLV School of Dental Medicine

Meeting Start Time: 9:00 am | Meeting Adjourned Time: 10:19 am

### Welcome & Attendance 9:00 am - 9:10 am

Attendance was taken verbally and through the chat.

RSR Reflection & CQM Team & Program Visibility & Kudos from Heather 9:10 am -9:15 am

## CY 2024 CQM Annual Plan & Work Plan Overview from Jessica & Heather 9:15 am - 9:20 am

Jessica and Heather shared that the CQM Annual Plan was approved and posted on Base Camp. Jessica emphasized the importance of using the plan as a guide to focus on goals, follow through and complete the action steps in the plan. The link to access the CQM Plan was posted on the chat.

Agency QIP Presentations – Posted on Base Camp & committee members presented during the meeting.

Community Counseling Center – Yendi Webster presented QIP on increasing Retention in Care.

Access to Healthcare Network – Susana Gonzalez presented QIP on increasing Retention in Care.

**Dignity Health** – Wilma Herrera presented QIP on increasing Retention in Care.

**UMC Wellness** – Christine Baron presented QIP on increasing EIS Linkage to Care.

**Community Outreach Medical Center** – Clare presented QIP on increasing OAHS Viral Suppression.

**CAN | Huntridge –** Tim Emanzi presented QIP on increasing Retention in Care.

**Nye County** – Anita presented QIP on increasing MCM Viral Suppression.

Aid for AIDS of Nevada – Presented by Becky Borero & Karina Ponce QIP on increasing Viral Suppression.

**AIDS Healthcare Foundation** – Sandra Najuna presented on increasing EIS Linkage to Care.

Impact Exchange – Lacey Kennedy presented QIP on

**Southern Nevada Health District** – Ronny Soy presented QIP on increasing OAHS Viral Suppression.

Jessica recognized and thanked providers for sharing their QIPs so that the committee and community partners are all informed about the coordinated CQM activities taking place in Cycle 1.

## **Base Camp Overview**

Thomas went over how to use Base Camp for members to get familiar with posting and accessing information posted. Thomas went over folders and message board. Members were encouraged to post articles or items that relate to Quality Improvement or CQM. Jessica pointed out folders where the Annual CQM Plan and PCN 15-02 are posted.

#### **Questions | Discussions | Concerns**

Tim asked about SNHD's internal process for importing labs as his agency is in the middle of a set up process. They send lab files to TriYoung on Fridays (weekly). Ronny mentioned their internal lab process import process is monthly. Jessica highlighted and clarified that we are facing two separate issues with lab data. The first issue is the lag in data with HIV Surveillance (external process) and internal lab import processes at each agency that may be facing data integration issues. Jessica asked Thomas if he has seen this in other jurisdictions. Thomas confirmed that there are data synchronization and data validation issues that occur and advised providers to continue keeping an eye on their data by running their data through their QIPs to really look at the performance measures and taking ownership of that data. Jessica reminded providers that they are the people who know consumers and services being provided. Jessica referred to a military saying, "inspect what you are expect." We are collectively looking forward to the end of Cycle 1 outcomes.

Jessica Introduced Jose Alcazar, the Program Management Analyst and newest member of our team. Jose is looking forward to meeting everyone and working closely with everybody.

Meeting adjourned at 10:19 am

