



Meeting Minutes

Las Vegas TGA Clinical Quality Management Committee Meeting

Date: Tuesday, June 25, 2024, | Time: 9:00 AM – 10:30 AM

Members Present (23)		Providers & Community Stakeholders
Members Absent *(2) *		
Becky Borero	Karina Ponce	Aid for AIDS of Nevada (AFAN)
Sandra Najuna		AIDS Healthcare Foundation (AHF)
Susana Gonzalez	Lorianna Angel - Guadron	Access to Healthcare Network (AHN)
Lisa Hayman		CAN Huntridge Family Clinic
Yendi Webster		Community Counseling Center (CCC)
Josefa Ozaeta	Clare Waller	Community Outreach Medical Center (COMC)
Anthony Castro		Dignity Health St. Rose
*Darnell Duwyenie		Golden Rainbow
Lacey Kennedy		Impact/Trac-B Exchange
Carrie St. Amand		North Country Health and Human Services
Anita Lockhart		Nye County Health and Human Services
Bennen O'Toole		Southern Nevada Health District
Christine Baron		University Medical Center (UMC)
*Joseph Taylor	*Vanessa Monroe-Geurin	Project HOME
Thomas Rodriguez-Schucker	Yoselyn Soto	Collaborative Research
Waylon-Reis K. Kaai-English		Nevada Department of Health and Human Services
Mary Duff		Clark County Social Service Office of HIV /RWPA
Jessica Rios		Clark County Social Service Office of HIV /RWPA
Jose Alcazar		Clark County Social Service Office of HIV /RWPA
Tiffany Evans		Clark County Social Service Office of HIV /RWPA
Tony Garcia		Clark County Social Service Office of HIV /RWPA
*Paty Williams		UNLV School of Dental Medicine
Albert Sedano		The Center

Meeting Start Time: 9:00 am | Meeting Adjourned Time: 10:09 am

Welcome & Attendance 9:00 am – 9:10 am

Lab Data Day Kudos from Jessica & Thomas 9:10 am -9:35 am

Thomas went over the survey questions and engaged SPOC members in identifying areas of improvement from the bar charts that measured satisfaction levels highlighting aspects of the lab data delivery rated (see presentation slides 4-13). Overall survey was completed by 16 session participants that have attended more than one session. Participation included 9 attendees that have attended 5 or more Lab Data Day sessions, 5 attendees that attended 3-4 sessions and 2 that attended 1-2 sessions. Jessica will continue to offer morning and afternoon sessions to maximize participation. Jessica shared the upcoming dates for the remaining Lab Data Day sessions in 2024, shared and pointed out to 2024 Q2 newsletter posted on Basecamp and the Las Vegas TGA website, and encouraged SPOCs to participate.

Overview of LVTGA Current Performance Measurement Report 9:35 am – 9:55 am

Jessica went over the CQM quarterly overarching performance measurement report to share how our CQM program is performing as a TGA. The performance measures included EIS Linkage to Care, MCM &

OAHs Viral Suppression, Receipt of Care and Retention in Care. Thomas asked for SPOCs to share any trends or barriers they have encountered that may be contributing to the percentages displayed. SPOCs shared the following information.

- Consideration of Defining Case Closure Protocol for Case Management
 - How long is a client inactive before discharged?
 - At what point do the inactive clients not become part of the denominator in the care continuum.
 - Jessica mentioned that a report can be pulled from CAREWare to identify clients that have not had a clinical encounter.
 - Consideration of when to run that report (period or date range parameters) to make the clients inactive and a discharge/case closure. This item will be reviewed and discussed at the recipient level before it is established.

- 2024 Receipt of Care (RoC) #
 - Jessica asked if Collaborative Research could compare the RoC data to the current percentage of 28.70% for quarter 2 as our CQM Plan states that we will attain Receipt of Care percentage of persons diagnosed with HIV who had at least one CD4 or viral load test of at least 90%.
 - Recipient's office needs to verify the data is pulling correctly.

- Definition for the following clients to assist in calculating linkage and retention in care:
 - New To Care
 - Newly Dx
 - Return to Care
 - Relocated

- Retention in Care
 - Thomas mentioned a vaccine or nurse visit can be counted as Retention in Care visit.
 - People do not want to stay engaged if they are insured.
 - Long-term clients / survivors play a role in the Retention in Care percentage.

Jessica mentioned looking at an Out of Care report with TriYoung to identify clients that fall out of care and return to care. This logic in this report is currently being tailored by TriYoung. More information on how this report can be used will be forthcoming.

Upcoming Reminders 9:55 am – 10:00 am

Jessica went over upcoming reminders for Cycle 1 QIP projects, the Lab Data Day in July, a new eHARS import scheduled to be posted in CAREWare the week of July 15th, the upcoming CQM meeting in July, and QIP outcome reports due by August. Jessica informed SPOCs of the presentation slides she will be emailing everyone to use as a template to share their end of Cycle 1 QIP reports. Jessica encouraged SPOCs to be creative and to share any process maps, flow charts, diagrams, bar graphs or additional tools that were used with their internal CQI teams that lead to data driven conversations or quality improvement as they worked on their QIPs. Jessica emphasized that sharing a process map or diagram was optional and not required. SPOCs were encouraged to attend the upcoming Lab Data Day on July 8th and to reach out if any additional technical assistance, capacity building and support sessions were needed to finalize Cycle 1 QIP projects.

Questions, Takeaways & General Discussions 10:00 am – 10:09 am