

# QI News You Can Use

Newsletter from the Las Vegas TGA Recipient's Office

By: Jessica Rios

The Las Vegas TGA Ryan White Part A CQM Program understands the importance of developing knowledgeable data user subrecipients, so they have the skills and capacity to pull, collect, analyze, and interpret data. In 2022 we launched quarterly Lab Data Days. At the time we realized that attendance was low because people had competing priorities in the morning which was when sessions were held. To maximize attendance in 2023 the Clinical Quality Management Analyst started providing morning and afternoon sessions. In 2023 eight Lab Data Day sessions were successfully held to help subrecipients get familiar with data analysis tools in CAREWare and Excel. Lab Data Days consisted of one hour morning and afternoon sessions to accommodate subrecipients' schedules. These quarterly sessions helped subrecipients understand their data so that they could track trends and progress, address priority populations, identify areas of improvement, make necessary changes to their Quality Improvement Projects and complete their Plan, Do, Study, Act (PDSA) Forms.

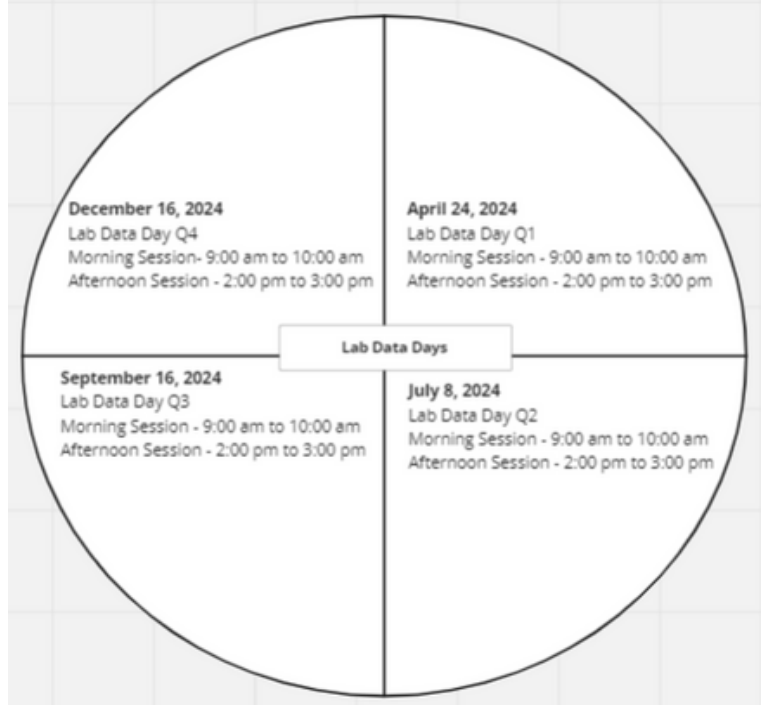
The Lab Data Day in quarter 1 consisted of teaching subrecipients how to use and understand the Performance Measurement Module in CAREWare and view quantitative data. Participants were taught how to pull client lists of the patients that were not meeting key performance indicators such as viral suppression, linkage to care, and retention in care measures. This helped subrecipients devise plans on how to reach out to clients to increase viral suppression, engagement in care, linkage to care, and retention in care rates. The Lab Data Day in quarter 2 provided information about how to run custom reports in CAREWare to create PivotTables that helped quality improvement teams identify priority populations such as targeted age groups, race/ethnicity, and gender to help brainstorm ideas on how to increase engagement in care. The Lab Data Day sessions in quarter 3 compared on how to use a custom report and a client list to inspect data integrity and the accuracy of lab data imports. Lab Data Day in quarter 4 included analyzing the differences between quarterly reports in comparison to yearly reports, the importance of quantifying percentages on performance measurement spreadsheets, and breakdown of numerators, denominators, and not in numerator information to get a bigger picture of our Las Vegas TGA clients impacting our overall performance.

The overall success and completion of the Lab Data Day morning and afternoon quarterly sessions helped enhance subrecipients knowledge and capacity to pull reports with confidence. Training also enhanced professional development, engagement, increased internal data-driven collaboration, and a sense of accomplishment that contributes to a culture of learning, growth, and continuous improvement.

Our 2024 quarter 1 Lab Data Day sessions taught subrecipients how to pull and analyze Aggregate Data Reports in CAREWare and display the data on the PDSA Form to equip subrecipients and their quality improvement teams with the essential skills to understand trends impacted by Quality Improvement Projects (QIPs). In quarter 2, subrecipients will learn how to display aggregate data on a bar graph to point out patterns or relationships between trends and groups of data in a digestible format. The Lab Data Day topic for quarter 3 will consist an All Services Report to inspect time and effort of employees, and services provided. The Lab Data Day sessions for quarter 4 will compare two lists in excel using VLOOKUP to compare quarterly and yearly reports to highlight differences that may be useful when finalizing quality improvement projects in cycle 2.

For information about registering for a Lab Data Day session in 2024 please see our schedule below and contact Jessica Rios at [jessica.rios@clarkcountynv.gov](mailto:jessica.rios@clarkcountynv.gov)

### 2024 Lab Data Days



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This publication is supported by the Health Resources and Services Administration (HRSA) of the Department of Health and Human Services (HHS) as part of an award totaling \$2,108,581 with 0% financed with non-governmental services. The contents of those of the author(s) and do not necessarily represent the official views of, not an endorsement by HRSA, HHS, or the U.S. Government. For more information please visit [HRSA.gov](http://HRSA.gov).

