QI News You Can Use

Q3 Newsletter from the Las Vegas TGA Recipient's Office

The Las Vegas Transitional Grant Area (LVTGA) Clinical Quality Management Advisory Committee is a dynamic team of multidisciplinary individuals and subrecipients from local in network agencies that work together through careful planning to improve the quality of core medical and support services provided in our jurisdiction. Developing a workplan and recognizing milestones have been a great benefit for our overall Clinical Quality Management Program's success. Both tools work in conjunction with each other; while our work plan is a structured approach and blueprint to success, our milestone chart acts as a "living" communication marker that identifies progress toward our ultimate goals. Although completing our work plan is important, we also understand that it is just as important to also take the time to pause, check off our milestones, and reflect on our accomplishments and hard work. Here are ways work plans and celebrating milestones have helped our committee and may help yours too.

As mentioned above, a work plan is like a blueprint. This blueprint clearly and openly guides your team to project completion. It outlines the goals of the project, lists responsible members assigned to certain tasks, and provides a timeline that needs to be followed. When subrecipients have a process and sequence of what they need to do and by when they need to do it, it increases momentum, minimizes misunderstandings and promotes accountability. As such, regularly visiting a milestones chart helps encourage open communication by providing opportunities to check-in on progress for team members to share feedback, ideas, and promote open communication and collective problem-solving that our providers can apply across the LVTGA.

Involving committee members in meaningful work, cultivates a sense of community and encourages the team to share insights and ideas. Celebrating milestones also fosters a sense of appreciation and boosts the teams moral, leading to greater motivation and job satisfaction. Working together and celebrating milestones helps us recognize that our efforts generate behavior and sets a benchmark for what success looks like.

The LVTGA work plan can be found in Section 8 of our Clinical Quality Management Plan and is available at our LVTGA website. Our milestones check list from February through August 2024 can be found below.

Las Vegas TGA CQM Cycle 1 Committee Milestones	February	March	April	May	June	July	August
Submit Cycle 1 Quality Improvement Project (QIP) Proposal.		X					
Participate in Cycle 1 QIP Proposal and Outcome presentations.			X				
Q1 Lab Data Day Session 1 | Topic: Aggregate Data Report			X				
Lead data driven conversations with internal CQI teams.	X	X	X	X	X	X	X
Q2 Lab Data Day Session 2 | Topic: Data Visualization Bar Graphs						X	
Enter data collection on PDSA Form	X	X	X	X	X	X	X
Submit completed PDSA Form to Basecamp							X
Participate in Cycle 1 QIP Reporting Outcomes presentation.							X
Monthly CQM Meetings (Quality Quickies & Quarterly CQM)	X	X	X	X	X	X	X
Capacity Building, Technical Assistance Support Sessions	**February**	**March**	**April**	**May**	**June**	**July**	**August**
AFAN			X				
AHF			X				
AHN	X		X				
CAN			X		X	X	
CCC			X			X	
COMC			X				
DH			X				
GR			X			X	
IEx			X				
NCHC			X				
Nye			X			X	
SNHD			X	X			
UMC			X		X		
UNLV SDM				X		XX	X
The Center							X
Project HOME							X

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Contact Jessica Rios for any newsletter
ideas, comments, questions or concerns.

HRSA
Health Resources & Services Administration

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