

Taxonomy for CAREWare Service Entries: **Project HOME**
Effective June 1, 2025

Service Category	Service Name	Quantity	Price	RSR Eligible Category	Definition
General Contact	General Contact	1 Unit = 1 Contact	N/A	No	Front office encounters and general coordination not related to a specific service category. General Contact should only be used when dealing with an inactive client, and/or when no other service name fits the reason for the client contact.
Food Bank/Home Delivered Meals	Food Bank/Pantry (FB/HDM)	1 Unit = 1 Visit	Actual Cost	Yes	Used for activities related to providing food bank/pantry item(s).
	Food Voucher (FB/HDM)	1 Unit = 1 Voucher	Actual Cost	Yes	Used for activities related to providing a food voucher.
	Home Delivered Meals (FB/HDM)	1 Unit = 1 Meal	Actual Cost	Yes	Used for activities related to providing prepared or semi-prepared delivered meal.
	Household Cleaning Supplies (FB/HDM)	1 Unit = 1 Payment or Voucher	Actual Cost	Yes	Used for activities related to providing household cleaning supplies.
	Personal Hygiene Products (FB/HDM)	1 Unit = 1 Payment or Voucher	Actual Cost	Yes	Used for activities related to providing a personal hygiene products.
	Water Filtration System/Filter (FB/HDM)	1 Unit = 1 Payment or Voucher	Actual Cost	Yes	Used for activities related to providing water filtration system in areas where issues with water purity exist.

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Health Education/Risk Reduction	Health Education/Risk Reduction (HE/RR)	1 Unit = 1 Service	N/A	Yes	Used for activities related to education and addressing risk reduction needs in a group or individual setting, which do not fit into another service name.
Housing	Assessment (Housing)	1 Unit = 1 Service	N/A	Yes	Used for activities related housing assessment or reassessment.
	Individualized Housing Planning (Housing)	1 Unit = 1 Service	N/A	Yes	Used for activities related to development of an individualized housing plan or re-evaluation of the plan at least every 12 months with adaptations as needed. Plan must include activities that guide linkage to permanent housing.
	Housing Assistance Payment (Housing)	1 Unit = 1 Payment	Actual Cost	Yes	Used for paying the cost of transitional, short-term or emergency housing assistance to enable a client or family to gain or maintain outpatient/ambulatory health services and treatment, including temporary assistance necessary to prevent homelessness and to gain or maintain access to medical care. May NOT include mortgage payments or rental deposits.
	Housing-Related Activities (Housing)	1 Unit = 1 Service	N/A	Yes	Used for activities related to housing referral, search, placement and advocacy.
	Discharge Summary (Housing)	1 Unit = 1 Service	N/A	Yes	Used for activities related to case closure for housing services.
EHE Initiative Services	Move-In Kits	1 Unit = 1 Kit	Actual Cost	Yes	Used for move-in kits for clients being housed through Project Home
	School Supplies	1 Unit = 1 Payment or Voucher	Actual Cost	Yes	Used for school supplies for Project Home clients attending educational programs.
	Childcare Supplies	1 Unit = 1 Payment or Voucher	Actual Cost	Yes	Used for childcare supplies for pregnant/parenting clients of Project Home (i.e. diapers, bottles, wipes).
	Utility Deposits & Payments	1 Unit = 1 Payment	Actual Cost	Yes	Used for making a deposits and monthly payments for utilities needed to support health outcomes and retention in care - gas, electric, internet/wifi, phone, water, sewer, trash/recycling

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Medical Case Management	Assessment (MCM)	1 Unit = 1 Service	N/A	Yes	Used for activities related assessment or reassessment of service needs including completing MCM Screening Tool and Acuity Tool. Also includes ongoing assessment of the client’s and other key family members’ needs and personal support systems.
	Individualized Service Planning (MCM)	1 Unit= 1 Service	N/A	Yes	Used for activities related to development of a comprehensive, individualized service plan or re-evaluation of the care plan at least every 6 months with adaptations as needed.
	Linkage, Referral & Related Activity (MCM)	1 Unit= 1 Service	N/A	Yes	Used for activities related to timely and coordinated access to medically appropriate levels of health and support services and continuity of care.
	Client Monitoring (MCM)	1 Unit= 1 Service	N/A	Yes	Used for continuous client monitoring to assess the efficacy of the care plan.
	Benefits Counseling (MCM)	1 Unit= 1 Service	N/A	Yes	Used for activities related to assisting clients in obtaining access to other public and private programs for which they may be eligible (e.g., Medicaid, Medicare Part D, State Pharmacy Assistance Programs, Pharmaceutical Manufacturer’s Patient Assistance Programs, other state or local health care and supportive services, and insurance plans through the health insurance Marketplaces/Exchanges).
	Treatment Adherence Counseling (MCM)	1 Unit= 1 Service	N/A	Yes	Used for activities related to treatment adherence counseling to ensure readiness for and adherence to complex HIV treatments
	Discharge Summary (MCM)	1 Unit = 1 Service	N/A	Yes	Used for activities related to case closure for services.

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Medical Transportation Services	24-Hour Bus Pass (MT)	1 Unit = 1 Pass	Actual Cost	Yes	Used for the issuance of a 24 hour bus pass.
	Fuel Voucher (MT)	1 Unit = 1 Voucher	Actual Cost	Yes	Used for the issuance of a fuel voucher.
	Ridesharing (MT)	1 Unit = 1 Ride	Actual Cost	Yes	Used for activities related to a one-way rideshare trip.
	Ridesharing Missed (MT)	1 Unit = 1 Ride	Actual Cost	Yes	Used for activities related to a one-way rideshare trip that was missed.
	Taxi Ride (MT)	1 Unit = 1 Ride or Voucher	Actual Cost	Yes	Used for activities related to a one-way taxi ride.
	Van Ride (MT)	1 Unit = 1 Ride	N/A	Yes	Used for activities related to a one-way or roundtrip van ride.
Psychosocial Support Services	HIV Support Group (PSS)	1 Unit = 1 Service	N/A	Yes	Used for activities related to HIV support in a group setting.
	Psychosocial Support (PSS)	1 Unit = 1 Service	N/A	Yes	Used for activities related to any other psychosocial support services in a group or individual setting, including peer navigation services.