

QI News You Can Use

Q1 - 2025 Newsletter from the Las Vegas TGA Recipient's Office

How Do We Keep Quality at the Center - Even When Everything Around It Changes?

In a time of political shifts it is easy for quality improvement (QI) projects to lose traction. Leadership changes, funding uncertainties, and evolving community priorities can create noise, and that noise often drowns out progress. However, this is when QI matters most. Now more than ever, we are called to be intentional about what we prioritize. Our challenge isn't just keeping initiatives alive, it is keeping relevant and rooted on impact. So, how do we hold steady while making room for change?

1. Communicate with Intention - Transparency builds trust. Keep teams, partners, and clients informed (especially when changes are happening). Use data to tell a story about progress and possibilities.
2. Build for Flexibility - As the landscape of our understanding continues to change, return to your purpose and "why." What outcomes are you and your team trying to achieve?
3. Cultivate a Culture of Resilience - Make room for experimentation, learning and regrouping.

If we've learned anything from the past, is that disruption can be a powerful teacher. Change is inevitable and is not always planned, but our commitment to equity, access, and improvement does not have to waver. By staying anchored in mission and nimble in practice, we can continue driving quality forward, no matter the landscape. Below are a few mindset shifts to help us reframe conversations and keep momentum going.

Instead of This...	Think Like This...
"Everything is moving too fast."	"This is an opportunity to reimagine how we do things."
"We've never done it this way before."	"We are using what we've learned to move forward more effectively."
"These changes are going to disrupt everything."	"Let's align our work with the new direction and identify where we can add value."
"People are too overwhelmed to focus on quality."	"Quality is what helps us stay grounded and deliver impact through uncertainty."
"This is too risky."	"This is a change to test, learn, iterate, and improve in real time."
"We have to undo everything we have done."	"We're not undoing progress – we are refining it."



Jessica Rios
Clinical Quality Management Analyst
jessica.rios@clarkcountynv.gov
Contact Jessica Rios for any newsletter ideas, comments, questions or concerns.

This publication is supported by the Health Resources and Services Administration (HRSA) of the Department of Health and Human Services (HHS) as part of an award totaling \$1,300,000 with 0% financed with non-governmental services. The contents of those of the author(s) and do not necessarily represent the official views of, not an endorsement by HRSA, HHS, or the U.S. Government. For more information please visit [HRSA.gov](https://www.hrsa.gov).