

# Meeting Minutes

## Las Vegas TGA Clinical Quality Management Committee Meeting

Date: Tuesday, March 31, 2026, | Time: 2:00 pm – 3:30 pm

Single Point of Contact	Secondary & Tertiary Point of Contact	Agency
Anita Lockhart		Nye County Healthcare Center
Christine Baron	Amy Runge	University Medical Center
*Sophia Clemmons	*Sandra Najuna	AIDS Healthcare Foundation
Ronny Soy	Brennen O’Toole	Southern Nevada Health District
Dr. KayLynn Bowman	*Anthony Castro	Dignity Health St. Rose
Lisa Haymon	Patrick Forand	CAN Community Outreach Center
Marcos Paez	Gina Schuster  Victor Hernandez	Community Outreach Medical Center
*Veronica Arana	Humberto Chavez	The Center
Heather Shoop		Ryan White Part A Office of HIV
Jessica Rios		Ryan White Part A Office of HIV

Meeting **Start Time: 2:05 pm** | Meeting **End Time: 3:20 PM**

### Welcome & Introductions

Meeting held by Jessica Rios CQM analyst program chair attendees introduced themselves. Program chair went over the meeting agenda.

**Review of Approved 2026 Annual CQM Plan** – CQM program chair went over the approved annual CQM plan. Review included performance measures we are tracking as a jurisdiction. We went over agencies that are exempt and the biannual expectations with reporting. CQM program members’ roles and responsibilities were displayed and acknowledged.

**LVTGA Performance Measures (Baseline & Goals)** – committee reviewed current LVTGA 2026 performance measure baselines and end of the year goals that covered EIS Linkage to Care, MCM Viral Suppression, OAHS Viral Suppression, Retained in Care MCM, Retained in Care OAHS, Retained in Care Medical Transportation, Retained in Care Client’s Referred for Healthcare and Support Services on slide #3.

**Cycle 1 Journey Map & PDSA Form Overview** – CQM program chair went over the 2026 Cycle 1 journey map and timeline along side with the PDSA form that was approved with the current approved annual CQM plan. See Cycle 1 Journey Map on slide #8.

**CQM Quality Quickies vs Quarterly Meetings** – CQM program chair went over the objective of Quality Quickies aka CQM monthly meetings and CQM quarterly meetings.

**CQM Quarterly Meetings consist of:**

- Internal & external stakeholders
- People with HIV
- Program updates
- Review of CQM Annual Plan | Work Plan & Milestones
- Next steps

**CQM Quality Quickies consist of:**

- “Working meetings” - internal providers
- Teambuilding activities
- Quality Improvement Projects \* Real-time conversations
- Upcoming training and technical assistance opportunities
- Program & process updates
- Next steps
- Hang back opportunities for quick 1:1 questions or support

**In person Lab Data Day Quarterly Schedule** – CQM program chair went over the purpose of in person Lab Data Days to fully support providers with technology and other CAREWare reports to fully support them in putting together and inspecting their biannual quality improvement projects. Morning at 9am and afternoon sessions at 2 pm will be held in person in March, June, September, and November in the following locations:

- March 10th - Dignity Health | Sahara location
- June 10th | Office of HIV | Conference Room
- September 9th | Office of HIV | Conference Room
- November 10th | Office of HIV | Conference Room

**SPOC Basecamp Access, Updates & Cleanup** – CQM program chair went over all primary, secondary and tertiary points of contact at each agency. 5 people were identified as no longer participating in committee and communication or notifications will no longer be sent to them. Jessica, CQM program chair had prior members removed from Basecamp and calendar invitation notifications. Agencies will continue to send Jessica updates.

**Capacity Building, Technical Assistance, & Support Sessions** - Jessica emphasized the importance of meeting throughout the year to prepare, and finalize biannual Quality Improvement Projects. Providers were encouraged to schedule for a session prior to submitting their Cycle 1 Proposals due on April 10<sup>th</sup>.

**General Discussions and Takeaways** – The CQM program committee members had time for open discussion, questions and feedback. No major issues were raised.

