QI NEWS YOU CAN USE

Newsletter from the Las Vegas TGA Recipient's Office

2026 Quarter 4 | By: Jessica Rios

Understanding the RSR & Why It Matters

The Ryan White HIV/AIDS Services Report, (RSR) is our way of showing the story of the past calendar year including the services provided, the clients supported, and the progress made in our community. Each year, both recipients and subrecipients share this information so that the impact of federal funding can be clearly seen. The RSR helps demonstrate not only how funds are being used, but also how programs are improving and making a difference for people living with HIV.

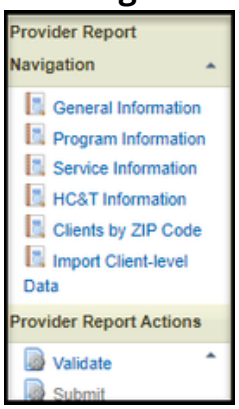
RSR Reporting Process at a Glance

The reporting process begins with the Recipient's Office reviewing and upating provider contract information, including funded servies and amounts, and certifying the RSR Recipient Report. When provider report opens, subrecipients complete thier RSR Provider Reports, upload client - level data, and address vcalidation errors or wardings. ONce their reports are submitted, providers notify the Recipient's Office so it can review the submissions and coordinate any necessary corrections.

Definitions

- **Recipient**: An organization that receives Ryan White HIV/AIDS Program (RWHAP) funds directly from HRSA. Recipients may provide direct services and/or may contract with subrecipients to provide services. Replaces the term "Grantee;" synonymous with the term "recipient of record."
- **Subrecipient**: The legal entity that receives RWHAP funds from a Recipient. Subrecipients are accountable to the Recipient for the use of the funds provided. They may provide direct client services or administrative services. "Subrecipient" replaces the term "Provider (or service provider)."
- **Provider or Service Provider**: The agency that provides direct services to clients (and their families) or the recipient. A provider may receive funds as a recipient (such as under RWHAP Parts C and D) or through a contractual relationship with a recipient funded directly by RWHAP. Former term for "Subrecipient" (see above).

Image 1



RSR Process MACRO View

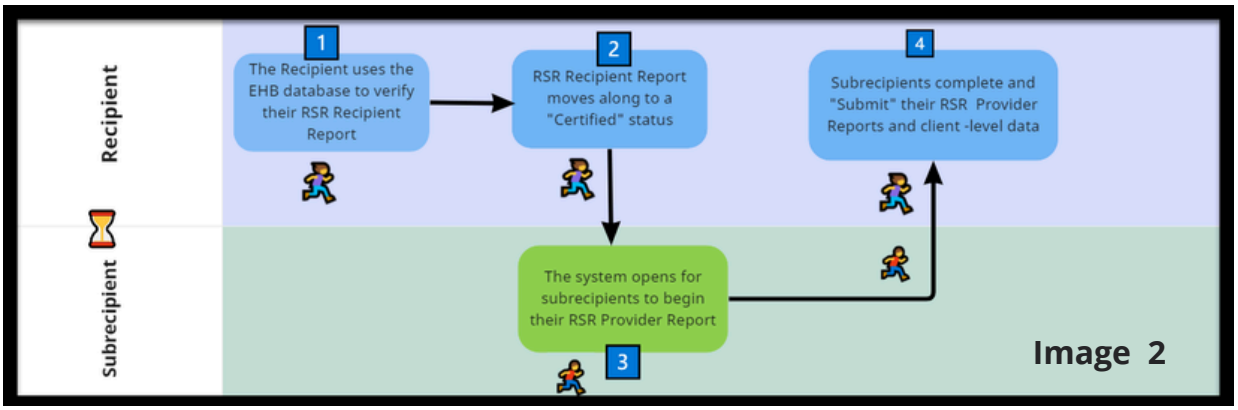


Image 2

Recipient

- Subrecipients
- Consultants, Contractors, and Technical Assistance Providers

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RSR Process MICRO View

Provider	Report Type(s)	Submission Flow	Final Status
AIDS Healthcare Foundation (AHF)	Part A + EHE RSR	Provider > EHB > RSR	Submitted
CAN Community Health (CAN)	Part A + EHE RSR	Provider > EHB > RSR	Submitted
Chicanos Por La Causa (CPLC)	Part A + EHE RSR	Provider > EHB > RSR	Submitted
Community Counseling Center (CCC)	Part A + EHE RSR	Provider > EHB > RSR	Submitted
Community Outreach Medical Center (COMC)	Part A + EHE RSR	Provider > EHB > RSR	Submitted
Dignity Health St. Rose	Part A + EHE RSR	Provider > EHB > RSR	Submitted
North Country Healthcare (NCHC)	Part A RSR	Provider > EHB > RSR	Submitted
Nye County Health and Human Services	Part A RSR	Provider > EHB > RSR	Submitted
Southern Nevada Health District (SNHD)	Part A + EHE RSR	Provider > EHB > RSR	Submitted
The Gay Lesbian Community Center of Southern Nevada (The Center)	Part A + EHE RSR	Provider > EHB > RSR	Submitted
University Medical Center of Southern Nevada (UMC)	Part A + EHE RSR	Provider > EHB > RSR	Submitted
Access to Healthcare Network (AHN)	Exempt	Provider > EHB > RSR	Submitted
Asian Community Resource Coalition of Las Vegas	Exempt	Provider > EHB > RSR	Submitted
Clark County Social Service |Project Home	Exempt	Provider > EHB > RSR	Submitted
El Rio Health	Exempt	Provider > EHB > RSR	Submitted
Research Education and Access for Community Health	Exempt	Provider > EHB > RSR	Submitted
Southern Nevada Association of PRIDE, Inc	Exempt	Provider > EHB > RSR	Submitted
Vegas Stronger	Exempt	Provider > EHB > RSR	Submitted

*The MICRO View provides a breakdown of each provider, their report type(s), and the flow of submission to the Electronic Handbook Portal (EHB). In some cases, contractors, consultants, technical assistance providers, and agencies no longer funded are exempted from completing an RSR.

Important RSR Contact Information

- Data Integration, System, & Quality (DISQ) Team email: data.ta@caiglobal.org
- RWPA Recipient's Office RSR related questions: CAREWareReportHelp@clarkcountynv.gov

This CAREWare 6 video tutorial will go over how to clean missing demographic information and the steps to pull an RSR in the CAREWare database. It will also go over how to download and view an RSR file (click on image to the left to view the video)

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HRSA
Health Resources & Services Administration

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